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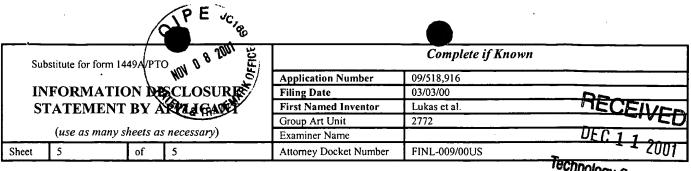
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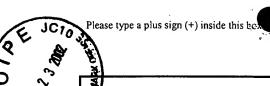
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*EXAM INITI	AL		DOCUMENT NUMBER	DATE		NAME	CLASS	SUBCLASS	FILIN IF APP	NG DATE
J_1	2	AA —	6,012,051	01/04/00	Sammon, Jr. e	t al.				
		AB	6,002,854	12/14/99	Lynch et al.			014		
		AC	5,963,953	10/05/99	Cram et al.			S.	£ .	
		AD	5,920,848	07/06/99	Schutzer et al.			5 U		
		AE	5,918,217	06/29/99	Maggioncalda e	et al.		Jege		
		AF	5,825,651	10/20/98	Gupta et al.					
		AG	5,844,554	12/01/98	Geller et al.					
		АН	5,745,765	04/28/98	Paseman				 	
		ΑI	5,727,950	03/17/98	Cook et al.				 	
		AJ	5,721,845	02/24/98	James et al.				<u> </u>	
		AK	5,710,887	01/20/98	Chelliah et al.					
1		AL	5,708,798	01/13/98	Lynch et al.					
				FORE	IGN PATENT DOCU	MENTS				
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	-								YES	NO
			OTUED DES							
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Ji	-	AM	Engineering Review 1	, "Agent-med <u>3</u> (2):147-15	diated electronic 9	commerce: a survey,"	The Kno	owledge		
		AN	O'Keefe and McEache of the ACM 41(3):71	ern, 1998, "\ -78	Web-based Cust	omer Decision Support S	/stems,	" <u>Commu</u>	ınicati	<u>ons</u>
		AO	Hibbard, Justin. (Apr mass customization. Available Web Site: www.informationwee	Information	Week Online: N	ne: The Web is changing ews and Reviews (Online	mass ¡	production	n into	
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I .		ial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not and not considered. Include copy of this form with next communication to applicant.